

Section 1 - Basic Enquiry

Contacts

Student Services Office:

(Phone) 02 66203444

(Address) SCU Lismore Campus, Military Rd, East Lismore NSW, 2480

(Hours of Operation) Monday – Thursday 0900 – 1700,
Friday 0900 - 1600

Student Union:

(Phone) 02 66227819

(Address) Shop 11B Goodman Plaza, SCU Lismore Campus, Military Rd, East Lismore NSW, 2480

(Hours of Operation) Monday – Friday 0900 - 1700

Visa / Immigration Inquiry:

(Name) Department of Immigration & Citizenship (DIAC)

(Phone) 131881

(Email) N/A

(Address) 299 Adelaide Street

Brisbane QLD 4000

(Web) <http://www.immi.gov.au/contacts/>

Migration Agent:

(Name) Trent Pickup – Express Visas Online

(Phone) 0404 041173

(Email) trent@expressvisasonline.com.au

(Address) Level 18, 123 Eagle Street, Brisbane, QLD 4000

(Web) www.evisasonline.com.au

Section 2 - Counselling

If a student has stated or implied self harm, transfer to psychiatric unit of the nearest hospital

Contacts

Student Services Office: (Phone) 02 66203943 or 1800 111890
(Address) Goodman Plaza, SCU Lismore campus
(Hours of Operation) Mon – Thurs 0900 – 1700;
Fri 0900 – 1600. Closed daily for lunch 1245 - 1315

Student Counsellor: (Name) Head of Services – Dr Jonathan Munro
(Phone) 02 66203943 or 1800 111890
(Email) counselling@scu.edu.au
(Address) Goodman Plaza, SCU Lismore campus

Religious Support: Chaplain – Robert Lingard
chaplaincy@scu.edu.au
Phone: 66269296, 66203943, 0407 203390

Lifeline 13 11 14

Referral Only. Cold transfer only – DO NOT CONFERENCE

Beyond Blue 1300 22 46 36

Referral Only. Cold transfer only – DO NOT CONFERENCE

Salvation Army 1300 36 36 22

Ensure Student is aware this is a Christian based service. Referral Only.

Cold transfer only – DO NOT CONFERENCE

Alcohol and Drug Information Service	1800 422599
Kids Help Line	1800 551 800
NSW Rape Crisis Centre	1800 424017
Medibank Private OSHC assist line	1800 234601

Section 3 - Physical Medical Condition

Contacts

Campus Medical Clinic

(Phone) 02 66203943 or 1800 111890

(Address) Goodman Plaza, SCU Lismore campus

(Hours of Operation) Mon – Thurs 0900 – 1700;

Fri 0900 – 1600. Closed daily for lunch 1245 - 1315

Local Medical Clinic

(Name) Keen Street Private Clinic

(Address) 22 Keen Street, Lismore

(Phone) 02 66212371

(Web) N/A

(Hours of Operation) Mon – Fri 0900 – 1830 (Doctors on call on weekends)

Local Medical Clinic (after hours)

(Name) Goonellabah Medical Centre

(Address) 616 Ballina Road, Goonellabah

(Phone) 02 66250000

(Web) <http://www.gmc.net.au/>

(Hours of Operation) Seven Days a week and Public Holidays 0830 – 1700; (Doctors on call after hours).

Closed Christmas Day and Good Friday

NSW Hospitals

Lismore Base Hospital

Uralba Street, Lismore, NSW, 2480
02 66218000

Coffs Harbour Health Campus

345 Pacific Highway, Coffs Harbour, NSW 2450,
02 6656 7000.

QLD Hospitals

Gold Coast Hospital

108 Nerang Street Southport QLD 4215
07 5519 8211

Section 4 - Safety/Security

Contacts

Security Office:

(Phone) 02 66203628 or 02 66203333 for emergencies

(Mobile) 0418 874855

(Location) Lismore campus Security Gatehouse

(Other Info) Phones will automatically divert to the mobile service if unanswered. Call 3333 from any internal telephone.

Local Police Station:

(Name) Lismore Police Station

(Address) 40 Molesworth Street, Lismore NSW 2480

(Phone) 02 66260599 or 131 444

Section 5 - Accommodation

Contacts

Accommodation Agents:

Emergency: (Name) Southern Cross University English Language Centre

(24/7 Phone) 0408 485396

(Email) Vicki.wood@scu.edu.au

(Address) ELC, Military Rd, East Lismore NSW 2480

(Web)

<http://www.scu.edu.au/englishlanguage/index.php/4/>

On Campus:

(Name) Campus Living Villages

(Phone) 02 66212343

(Web) <http://www.scuvillage.com.au/>

(Hours of Operation) 0900 - 1700

Short Term:

(Name) New Tattersalls Hotel

(Phone) 02 66212288 (managed by Elders Real Estate)

(Address) 108 Keen Street

(Web) <http://tattshotel.com/>

Short Term:

(Name) SCU Accommodation Services

(Phone) 02 66203220

(Address) N/A

(Web) <http://www.scu.edu.au/accommodation/>

Long Term:

(Name)

(Phone)

(Address)

(Web) www.realestate.com.au/rent

Long Term:

(Name) SCU Accommodation Services

(Phone) 02 66203220

(Address) N/A

(Web) <http://www.scu.edu.au/accommodation/>

Homestay Provider:

(Name) Southern Cross University English Language Centre

(24/7 Phone) 0408 485396

(Email) Vicki.wood@scu.edu.au

(Address) ELC, Military Rd, East Lismore NSW 2480

(Web)

<http://www.scu.edu.au/englishlanguage/index.php/4/>

For tenancy disputes, refer to their real estate agent. If they have already spoken with the real estate agent to no avail, then refer to:

The Tenants Union of NSW

Northern Rivers Tenants Advice Service

(Phone) 1800 649135 or 6621102

(Web) <http://www.tenants.org.au/>

Web Search Links:

www.yellowpages.com.au

www.truelocal.com.au

Section 6 - Transport

Contacts

Transport Transfer Agent

(Name) N/A

(Phone)

(Web)

Airport Transfer Provider:

(Name) Southern Cross University International Office

(Phone) 02 66203876 (business hours)

(Mobile) 0408 267730

(Web)

<http://www.scu.edu.au/international/futurestudents/index.php/48/>

Taxi Service:

(Phone) 131 008

NSW Public Transport site:

(Bus Web) www.nrbuslines.com.au

(Train Web) <http://www.countrylink.info/>

(Ferry Web) N/A

(Tram Web)N/A

Homestay Contact:

(24/7 Phone) 0408 485396

(Email) Vicki.wood@scu.edu.au

Section 7 - Environmental Concern

Contacts

General Maintenance (Handyman): (Name) Phil the Builder
(Phone) 02 66242909 or 0413 813173
(Web) <http://www.philtb.com.au/>

Plumber: (Name) Lismore City Plumbing
(Phone) 02 66214222 or 0411 477714
(Web) N/A

Locksmith: (Name) Jim Gamble Locksmith
(Phone) 02 66213102 or 0417 401588
(Web) <http://www.jimgamblelocksmiths.com/>

Electrician: (Name) Laser Electrical Lismore
(Phone) 02 66215577
(Web) www.laserelectrical.com.au

Web Search Links:

www.yellowpages.com.au
www.truelocal.com.au

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