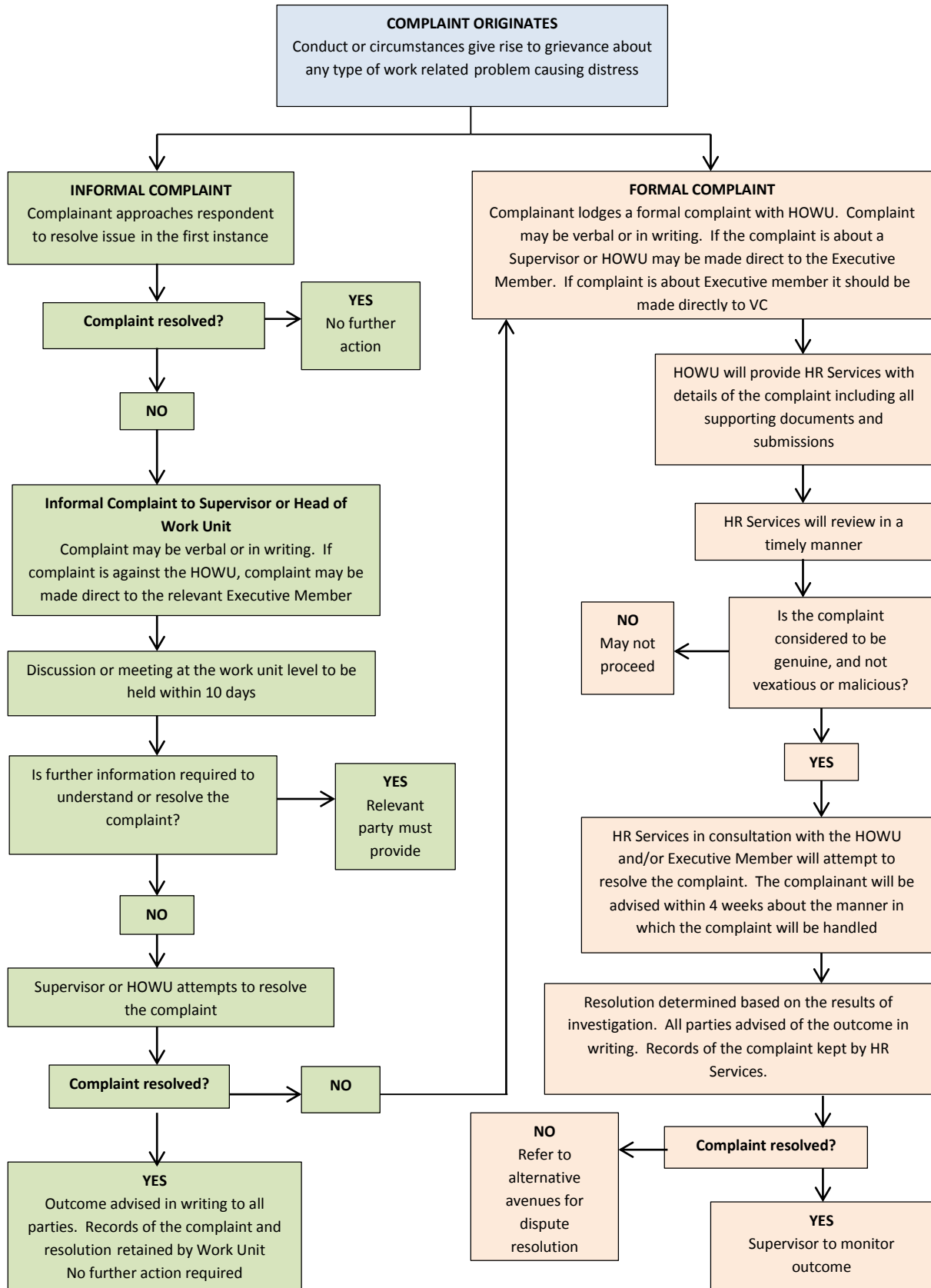


SOUTHERN CROSS UNIVERSITY FLOWCHART OF COMPLAINTS PROCESS

Contained in [Complaint Policy-Staff](#) & [Complaint Procedure-Staff](#)



Note: HR Services are available to provide advice and guidance in relation to any formal or informal complaint matter, at any stage throughout the process.