Student Critical Incident

Are Emergency Services required?

YES

Call 000

Assess and Address immediate needs

Call campus security if required, support student & record details

Open Incident, Accident and Hazard Report and refer

Ring Student Safety & Wellbeing Support Line

0266 203 030

Office DVC Students assess incident and assigns to appropriate Response Manager

Case Management

Response Manager assigns Case Manager and notifies the OVC and Manager, WHS

Case Manager will manage the incident until its resolution, coordinating, monitoring and recording the ongoing management of the student

Lodge Report

Complete & lodge Incident report- Riskware

Follow up with involved parties as required

Security Contact Details

Lismore, Gold Coast National Marine Science Centre
02 6620 3333 (or 3333)

Coffs Harbour
1800 004 357