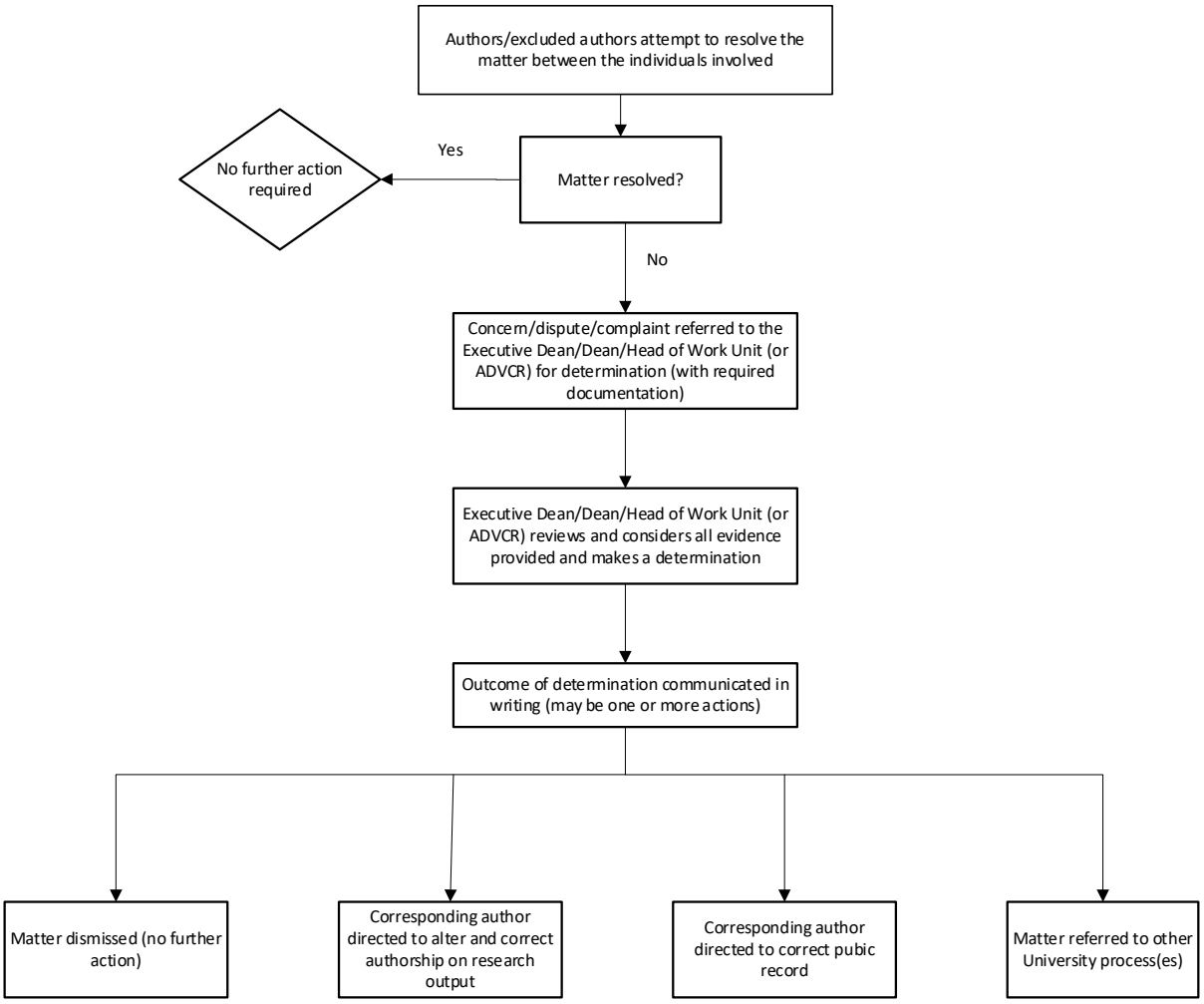
**Publication author concern/dispute/complaint resolution process**




Approved: Academic Board 28 April 2022