## Thresholds for Unit Success and Satisfaction Rates

Unit Success rate is defined as the percentage of students attempting the unit that received a passing grade.

Unit Satisfaction rate is defined as the percentage of Unit Feedback Survey respondents marking 'Agree' or 'Strongly Agree' to the question "Overall, I am satisfied with this unit".

| Action Required | Monitor | No Action Required |
| :---: | :---: | :---: |
| Unit Success rate is less <br> than 65\% <br> or <br> Unit Satisfaction is less than $60 \% ;$ | Unit does not meet criteria for "Action Required" and Unit Success rate is less than 80\% and/or Unit Satisfaction rate is less than 80\% | Unit Success rate is more than or equal to $80 \%$ and Unit Satisfaction rate is more than or equal to $80 \%$; |
| SCU College Non-Award Units Only (below) |  |  |
| Unit Success rate is less <br> than 50\% <br> or <br> Unit Satisfaction is less than <br> 60\% | Unit does not meet criteria for "Action Required" and Unit Success rate is less than 60\% and/or Unit Satisfaction rate is less than 80\% | Unit Success rate is more than or equal to $60 \%$ and Unit Satisfaction rate is more than or equal to $80 \%$ |

