

COMPASSIONATE AND COMPELLING CIRCUMSTANCES

Compassionate and Compelling Circumstances are circumstances that are generally beyond a student's control and affect their ability to study at Southern Cross University.

These circumstances apply to:

- Leave of Absence application
- Reduced Study Load application
- Extension of COE application
- Letter of Release application
- Deferrals

Some examples of Compassionate and Compelling Circumstances

- Medical illness or injury of a student or the student's close relative requiring hospitalisation or apply functional impact on the student's day to day activities
- Sudden death of a family member where evidence can be provided in the form of a Death Certificate
- An adverse experience that has impacted on the student such as involvement or witnessing a serious accident or witnessing or being a victim of a crime
- A major political upheaval or natural disaster in the student's home country requiring immediate emergency travel
- Inability to begin study in a program on the agreed date due to a delay in receiving a student visa
- Lack of unit availability

Some examples not considered as compassionate or compelling circumstances

- A desire to change a course due to lower fees
- The course is not what was expected
- Minor illnesses or homesickness
- Difficulties in adjusting to living in Australia or academic life
- Failure to enrol in your course by the enrolment date
- Failure to understand or seek clarification of key dates or withdrawal procedures
- Financial problems
- A desire to move to another provider to be with friends
- Work commitments
- Not being aware of policies or procedures