



Student Outcomes Benchmark Indicators (SOBI)

Approved 2026 SOBI Thresholds

Type of Paper	Author	Source	Committee	Committee Date
Ad-hoc	Office of Business Intelligence and Quality	SCU data warehouse; Commonwealth Dept of Education; Quality Indicators for Learning and Teaching	Academic Standards and Quality Committee (ASQC)	30 October 2025
			Academic Board	11 December 2025



The following tables present the indicators and thresholds for 2026 as approved by Academic Board. Indicators and thresholds were endorsed after reviewing benchmarks from RUN Group, Table A and SCU, where applicable.

Tier 1 SOBI Indicators

Indicator level	Benchmarks	Indicator	Quality Process – triggering Action if BS	Below Standard (BS)	Developing	At Standard (AS)
Tier 1	RUN Group Table A SCU Trend	First Year Retention rate	Annual Course Report	<65%	between BS and AS	>=80%
		Course satisfaction rate (SES, QILT)	Annual Course Report	<65%		>=80%
		Success rate	Annual Course Report and iQILT	<70%		>=80%
	SCU Trend	Unit satisfaction rate	iQILT	<70%	>=80%	

* shaded cells reflect changed threshold value in 2026

Tier 2 SOBI Indicators

Indicator level	Benchmarks	Indicator	Below Standard (BS)	Developing	At Standard (AS)
Tier 2	RUN Group Table A SCU Trend	First Year Attrition rate	>30%	between BS and AS	<=20%
		Completion rate (Four-year or six-year) ~	Four-year: <30% Six-year: <50%		Four-year: >40% Six-year: >60%
		Continuing Attrition rate	>30%		<=15%
		Continuing Retention rate	<70%		>=80%
		Graduate satisfaction rate (GOS,QILT)	<65%		>=80%
		Graduate overall employment	<70%		>=90%
		Graduate full-time employment	<70%		>=80%
	SCU Trend	Grade point average	<4.00		>=4.75
		Teaching satisfaction rate	<70%		>=80%
		Unit satisfaction mean	<4.00		>=4.25
Teaching satisfaction mean		<4.00	>=4.25		

* shaded cells reflect new indicator in 2026

Tier 3 SOBI Indicators

Indicator level	Benchmarks	Indicator	Below Standard (BS)	At Standard (AS)
Tier 3	SCU Trend	Success rate excluding Absent Fail	below SCU average	At or above SCU average
		Absent Fail rate	below SCU average	At or above SCU average
		Withdrawn Fail rate	below SCU average	At or above SCU average
		Early withdrawal rate	below SCU average	At or above SCU average
		Failure grade rate	below SCU average	At or above SCU average